



**YOUR ONE STOP SHOP FOR PORTABLE SANITATION SERVICES**

**Proudly Serving San Diego, Riverside, San Bernardino, Orange and Los Angeles Counties**

Since 1994, Spanky's Portable Services has been providing the highest quality portable restroom and sanitation services in San Diego, Riverside and San Bernardino Counties. Serving commercial, industrial, residential, and special events customers, Spanky's is equipped to provide every type of portable sanitation product, whether for a black tie event or a construction site. Spanky's has earned a reputation for timeliness and competitive price. Our experienced customer care representatives will ensure that each customer is provided with an effective solution to their portable sanitation needs.

**Service Is Our Number One Priority**

We maintain our portable toilets and related equipment to meet stringent sanitary standards. All of our units are completely cleaned, disinfected and refurbished before each delivery. Our fleet of over 70 vehicles undergoes rigorous maintenance to provide uninterrupted service for our customers. We can also help you with all of your planning needs, from the number and type of portable restroom units necessary to their correct on-site placement. We monitor all government guidelines and will help you maintain any mandated sanitation standards from SWPP to ADA to help you navigate through tricky regulatory demands. Our level of service is unmatched in the industry. We pay attention to every detail from making certain that all portable restroom supplies are stocked to using state-of-the-art disinfectants, deodorizers, and bacterial growth inhibitors. We are the only portable restroom company in Southern California with a Sign in Sticker pre-installed in the unit to give you a receipt on site for every service. With our clean or call policy you will be notified if for any reason we can not clean the unit and schedule a time to recover the missed service!

**Contractor pricing and promotional discounts available, contact our sales dept at 888-731-5252 for details. Non- Profit and fire damage discounts available as well!**

**Spanky's service standards are second to none, please visit us on the web at; [www.spankysps.com](http://www.spankysps.com) for additional product info and customer testimonials.**



555 Enterprise Street | Escondido, CA 92029 | p:760-731-5252 | f:760-731-7252 | p:888.780.5252  
Proudly Serving San Diego, Riverside, San Bernardino, Orange and Los Angeles counties since 1994  
with all of their portable toilet sanitation and restroom needs.



## Spanky's Portable Services "Clean or Call" Service Guarantee

*Service Driver will complete the following steps and Clean the unit or if unit is inaccessible Service Driver will call dispatcher for customer notification that unit was inaccessible.*

1. **Sign and date** "service log sticker" in each of the units
2. **Replace and replenish** appropriate amount of toilet tissue.
3. **Replace** the hand sanitizer bladder pack if applicable in unit.
4. **De-scale** urinal with appropriate cleaner, let set, scrub later (step 7).
5. **Pump** all waste from the tank.
6. **Remove** all rocks, cans and other debris from the tank and the unit.
7. **Clean and scrub** all surfaces, including urinal, with appropriate brush and chemical solution.
8. **Add** fresh, biodegradable solution to the tank.
9. **Floors** are to be clear of all debris, mud, paper, etc.
10. **Spray** with fragrance as needed.
11. **Remove** all graffiti with the appropriate remover.
12. **Check** overall unit, screens, urinal and hose, seat, door handle, lock, etc. Complete repairs or replace when needed.
13. **Confirm** unit is in an OSHA approved place and level with the ground.
14. **Check** outside logos on all four sides are to be clear and easy to read.
15. **Communicate** on paperwork when ready to leave. If service is successfully completed, notate time of service on route sheet.
16. **Write** on paperwork if you have any of the following to report: tip-over units, repairs, exchanges, damages, over use, etc.

### Access Denied Procedure

**Partially blocked unit perform ALL service steps 1 – 19 (except step 5) No Pump Procedure. Completely blocked, locked, inaccessible site, complete steps 17 – 19 only.**

17. **Communicate** as soon as you realize you may have trouble accessing a site call Dispatch. The office will call customer, to notify of attempt to complete service.
18. **Provide** adequate information on "red missed service tag."
19. **Tag** the gate or the office trailer (or the unit if that is all that is on-site).

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*At Spanky's Portable Services we value your business and offer our Service Guarantee to you. If service is not up to this standard, please notify us in writing and if we are unable to meet this standard within two weeks, you next month will be for free!*

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Jake Nyberg  
Chief Operating Officer  
Spanky's Portable Services